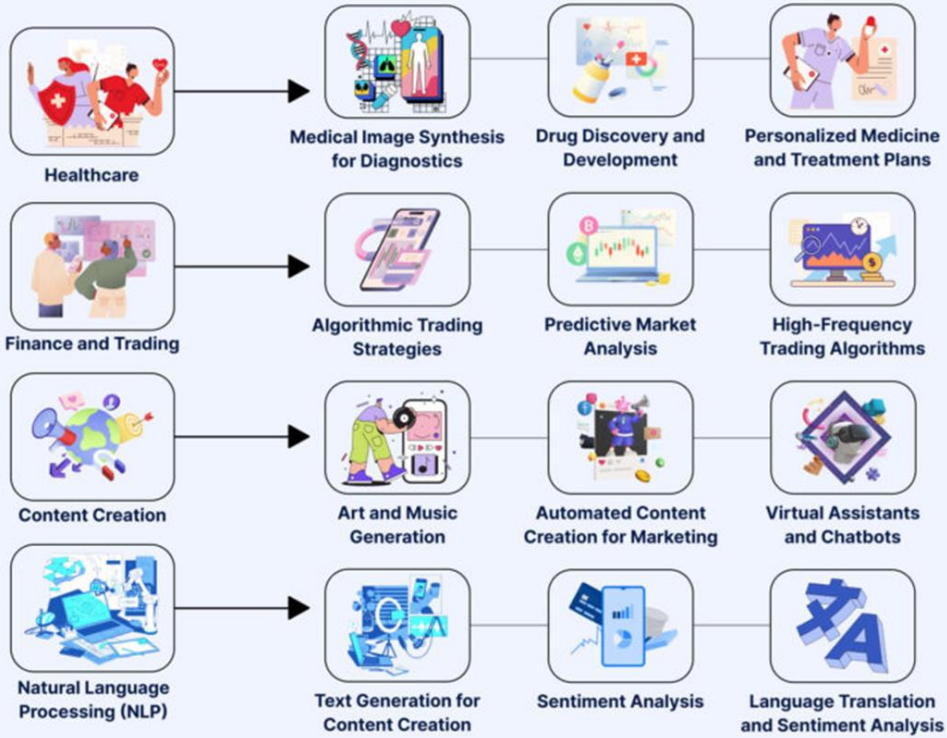


AIT

Generative AI Use Cases



SoluLab



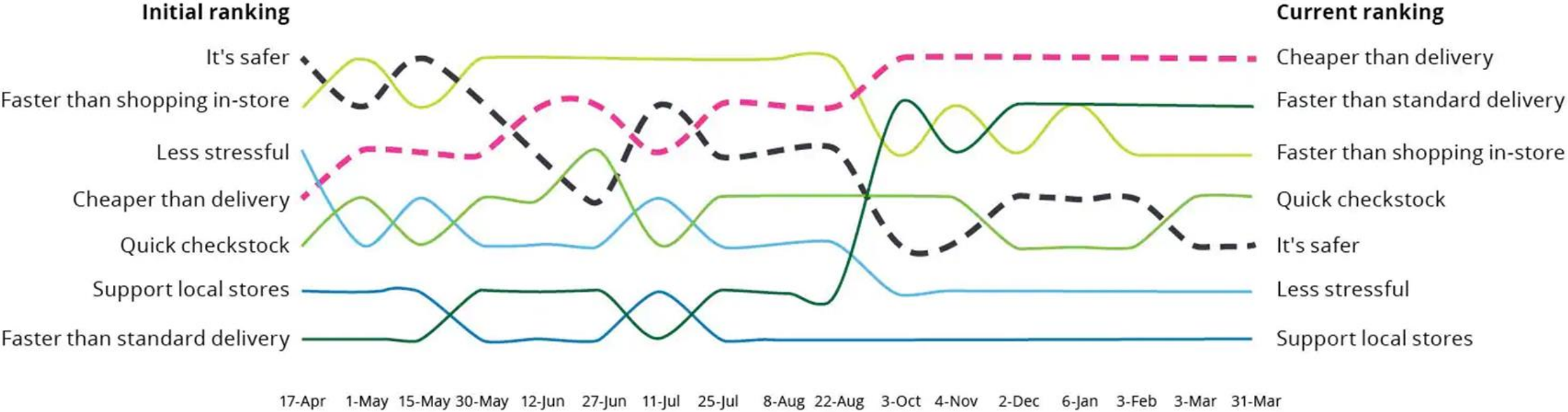
AI

Artificial intelligence

By 2027, more than 50% of the GenAI models that enterprises use will be specific to either an industry or business function — up from approximately 1% in 2023.



By 2026, 75% of businesses will use generative AI to create synthetic customer data, up from less than 5% in 2023.



A composite image showing a vibrant green leaf with a circuit board pattern overlaid on it. The leaf is in the foreground, and the circuit board is visible in the background, symbolizing the intersection of nature and technology.

By 2028, 30% of GenAI implementations will be optimized using energy-conserving computational methods, driven by sustainability initiatives.

Advances in technical capabilities could have the most impact on activities performed by educators, professionals, and creatives.

Impact of generative AI on technical automation potential in midpoint scenario, 2023

■ Without generative AI¹
 ■ With generative AI

Occupation group	Overall technical automation potential, comparison in midpoint scenarios, 2023, %		Share of global employment, ² %
Educator and workforce training	15	54	4
Business and legal professionals	32	62	5
STEM professionals	28	57	3
Community services	39	65	3
Creatives and arts management	28	53	1
Office support	66	87	9
Managers	27	44	3
Health professionals	29	43	2
Customer service and sales	45	57	10